



1.4 POLICIES AND OBJECTIVES

1.4.1 QUALITY POLICY

Regal Cement & Sales Pty Ltd is a concrete product manufacturing and residential/commercial plumbing product supplier based out of Malaga, Western Australia. We're a company that values honesty, integrity and ownership. We are dedicated to the delivery of high-quality products to our clients as agreed by contract, at a standard that meets or exceeds their expectations, in an efficient and timely manner.

This achieved through:

- Implementing and maintaining a Quality Management System
- Identifying the processes needed for the Quality Management System and their application throughout the organisation;
- Determining the sequence and interaction of these processes;
- Determining criteria and methods needed to ensure that both the operation and control of these processes are effective;
- Planning and ensuring the availability of resources and information necessary to support the operation and monitoring of these processes;
- Monitoring, measuring and analysing these processes;
- Implementing actions necessary to achieve planned results and continual improvement of these processes and outcomes.

Strategies will include:

- Reducing delays through minimisation of rejected pre-cast products by 10% by end 2026
- Setting measurable, realistic and achievable quality objectives which are reviewed at least annually.
- Monitoring progress toward achieving our quality objectives using the Improvement system and monitoring progress of specific plans. The reports and register are reviewed in the quarterly Improvement Meeting and preventative actions taken as necessary;
- Ensuring the entire Quality Management System is reviewed at least annually for continuing suitability.

The Quality Management System of Regal is based on the concepts of the continuous improvement process of Plan, Do, Check Act and conforms to the requirements as defined in ISO 9001:2015.

This policy and associated procedures will be reviewed in consultation with relevant parties and on any changes or amendments to the relevant legislation and/or every twelve (12) calendar months prior to our internal Quality Management System audit.

Regal Cement & Sales Pty Ltd
Director

Signed: _____

Date _____

22 SEPTEMBER 2025